# Digital

# What is the Digital Sector?

The digital sector is an extension of ICT and is extremely broad. It encompasses a diverse range of activities including telecoms, advertising, computer programming, broadcasting and more.



**Average** annual salary

£43,108\*



Percentage of GM workforce working in this sector

(**86,000** employed)

**Approximate** number of GM employers

11,000

# Who might you work for?

- Google
- GCHQ • CDL Microsoft
- IBM
- AJ Bell
- Autotrader PLC • Cisco



- Self-driven
- Tenacity
- Collaboration
- Communication
  - Personal organisation

Group Ltd

Willingness to train

TalkTalk Telecom

# **Workplace trends**

- The COVID-19 pandemic has been a catalyst for digital transformation across all sectors driving increased demand for digital skills.
- Fast moving technology requires continual development of technical skills.
- Predominately a younger, white British workforce.
- Underrepresentation of females working in the sector.
- Employers are diversifying their workforce, and increasingly seeking soft skills.



# Roles that GM employers are currently recruiting for

- Software Developer / Engineer
- Web Developer
- Computer Support Specialist
- Computer Systems Engineer / Architect

- Cvber Security Engineer
- IT Project Manager
- Product Manager
- Information Security Engineer / Analyst
- Software QA Engineer / Tester

- Database Administrator
- Computer Programmer
- Systems Analyst
- Customer Services
- Sales

# What do I need to start my career?

### Generally, no experience required for entry roles.

Specialist/technical roles such as software developers require a qualification / experience.

Technical roles: GM has many organisations offering programmes with quaranteed job interviews e.g., Northcoders, Code Nation, Manchester Digital.

Hands on experience, building a portfolio about what you have done in practice is important, not just what is studied.

# Types of qualifications

- NVQs, BTECs, Diplomas, Degrees.
- Many colleges and providers offer entry level (L1-2) Digital courses.
- L2-7 apprenticeships.
- Degrees in Computer Science and Digital.
- T Levels focus on digital.

# What does the future hold for this sector?

- With new online platforms replacing face to face transactions there are emerging needs around cyber and information security.
- This is particularly relevant in areas of network and cloud engineering.

# Shortage and in demand roles

- Software Developers
- Software Delivery
- Data Analysts
- Operations Support
- Network Engineering
- Cloud Engineering
- Technical sales
- FinTech
- Marketing Leadership and Management

and Creative

Digital Marketing

 Information Governance

Want to know more? - Search for apprenticeships, or search for jobs on itjobswatch and IT Job Board. For more information around salaries in this industry, click here.

